

# Senior Medicare Patrol Newsletter

January 2026

## Medicare/Medicaid complaints? Call our Utah SMP/SHIP partners

**Bear River AAA** – 435-713-1467  
Serves Cache, Rich, and Box Elder counties.

**Davis County Health Department** – 801-525-5050

**Five County AAA** – 435-673-3548  
Serves Beaver, Garfield, Iron, Kane, and Washington counties.

**Mountainland AAA** – 801-299-3819  
Serves Summit, Utah, and Wasatch counties

**Salt Lake County AAA** - 385-468-3200

**San Juan AAA** – 435-587-3225

**R6 Regional Council AAA**– 435-893-0728  
Serves Sanpete, Sevier, Millard, Juab, Wayne, and Piute counties.

**Southeastern AAA** – 435-613-0028  
Serves Carbon, Emery, and Grand counties.

**Tooele County AAA** – 435-277-2420

**Uinta Basin AAA** – 435-722-4518  
Serves Daggett and Duchesne counties.

**Uintah County AAA** – 435-789-2169

**Weber-Morgan AAA** – 801-625-3770

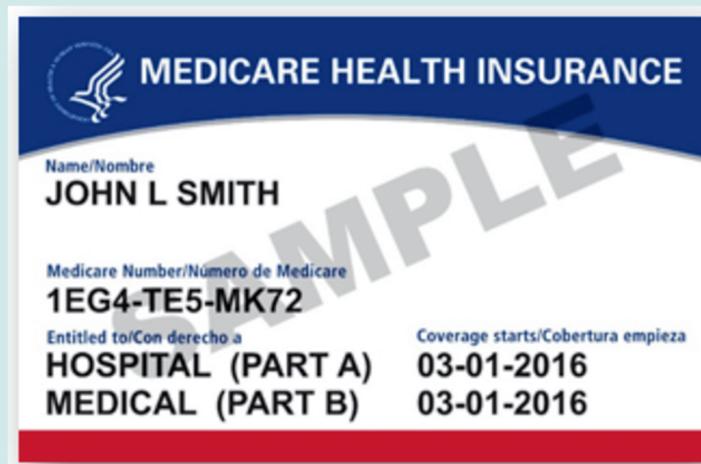
## You are not getting a new Medicare card

Scammers are using the new year as a way to steal your Medicare information. They may say that with the new year you need a new card.

**Medicare does not send new cards every year,**

In 2018, there was an update to Medicare cards. This update included removing a person's Social Security number and replacing it with a random identifier including numbers and letters. There is no plan to update it with new numbers or send out plastic cards.

Your Medicare card is a paper card with a blue banner across the top and a red banner across the bottom with your Medicare information in the middle.





# Examples of Medicare Card Scams

Someone calls you claiming:



Medicare is sending out new, plastic cards.



It's a new year so you need a new card.



You need a black and white card.



Medicare is switching to a card with a chip in it.



They need you to verify your Medicare number so they can confirm you have the correct Medicare card.



They need your Medicare number to see if you have received your new one yet.

## How to protect yourself



Do not answer calls from numbers you do not recognize.



Guard your Medicare card and number like a credit card! Don't share your number, laminate it, make copies, or let anyone else make a copy.



Do not confirm your Medicare number or answer "yes" to any question.

